

## ACTION

Remote School - Lectures

Doing my assignments

Communicating with teachers and students

Studying

Getting feedback on school work

## TASK LIST

### Tasks

- A. Sign in to Zoom
- B. Join my class #1-#2
- C. Take a 15 min break
- D. Join my classes #3-#4
- E. Lunch
- F. Join my classes #5-#7

### Tasks

- A. Take quizzes online
- B. Having trouble understanding what we learned
- C. Not having the link to the website to do my homework

### Tasks

- A. Sending email to teacher
- B. Texting my friend
- C. Asking my friend on social media

### Tasks

- A. Get my material ready to review
- B. Practicing what I have missed in previous quizzes

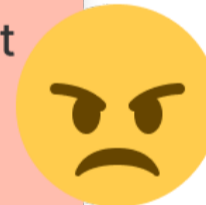
### Tasks

- A. Taking pictures of my work
- B. Documenting my work in a PDF
- C. Asking for feedback on Instagram

## FEELING ADJECTIVE

### User emotions

- Happy to see my classmates and teacher
- Frustrated when I can't connect to zoom and I miss important information



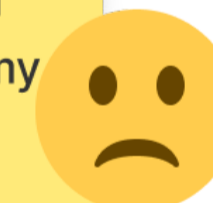
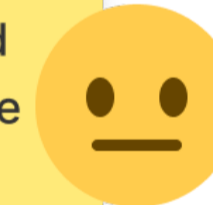
### User emotions

- Frustrated that I don't understand my homework
- Worried that I won't be able to do my homework because I don't have the link



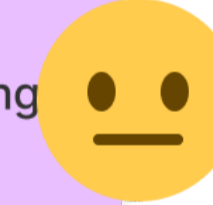
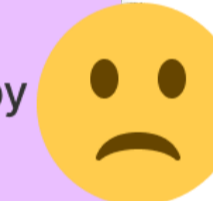
### User emotions

- Happy that I have my teacher's email
- Worried that friend is on the same boat and we don't know anyone else
- Sad that of my social media friends are in my AP classes



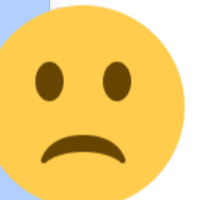
### User emotions

- Sad to be studying by myself
- Confused that I'm getting different results when following the same process



### User emotions

- Happy to have the support of people who gave me feedback on Instagram
- Sad that they are 20 year olds and not students like me with same interests, so the feedback is not very helpful



## IMPROVEMENT OPPORTUNITIES

### Area to improve

- Not miss on important information when zoom is not connecting

### Area to improve

- Be able to not have to wait until my next class so that I can have the link I need to do my homework

### Area to improve

- Be able to contact my classmates even when I don't have their contact information such as phone, email, or social media

### Area to improve

- Have company while studying
- Be able to ask one of my AP statisitcs classmates if they are getting different results like me

### Area to improve

- Be able to share my work with an audience that has my age and the same interests in topics like me, who are more familiarized with the classes I'm taking